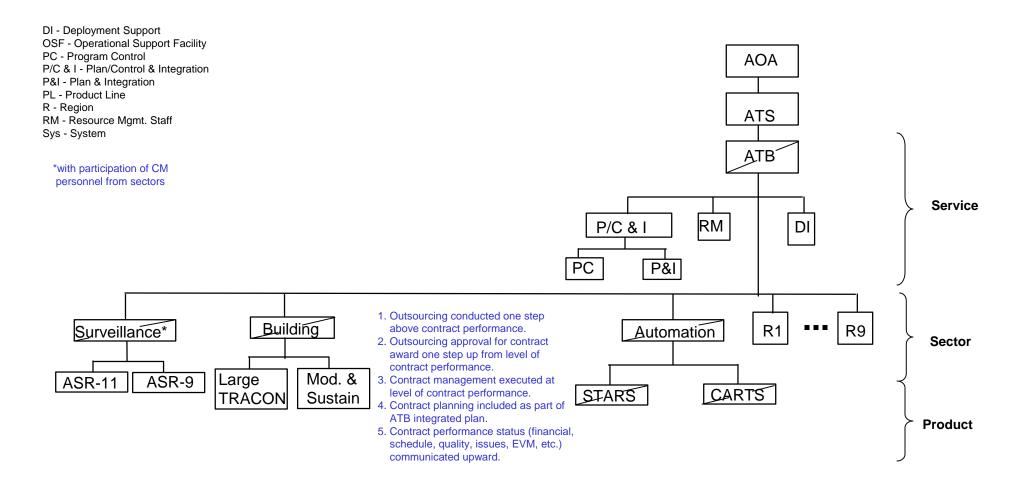
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Cross ATB Contract Management including Outsourcing



7.0 Contract Management

Previous Process: •	Purpose/Definition: To ensure that all the activities under the contract are performed in accordance with contractual requirements.	Next Process: • CM PA 17
Performing Agent(s): • ATB Input(s): • Contract	Owner: ATB Lead Sub-Processes: 7.1 Outsourcing 7.2 Contract Management	Customer(s): • ATB Output(s): • Product(s) or service(s) as a result of the contract • Contract Close-out report • Property disposal • Archival file • Payment or consideration to contractor Reviews and Audits: • Peer Review
Entry Criteria: • Contract Award	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: • Contract closeout

7.1 Outsourcing

Previous Process: Needs Requirements Project Management Configuration Management	Purpose/Definition: To address the needs of organizations to identify the portions of the product that are to be outsourced, identify potential sources, and select the supplier for the needed capability.	Next Process: Contract Management Project Management Configuration Management
Performing Agent(s): •PT •Industry •CO •SSO	Sub-Processes: 7.1.1 Prepare SIR Package 7.1.2 Release SIR 7.1.3 Evaluate SIR Responses 7.1.4 Make Award Decision 7.1.5.1 Award Activities	Customer(s): •PT •Potential offerors •Industry •Awardee •Unsuccessful Offerors •SSO
Input(s): •SLS •Acquisition Documents •Industry Input •Request for SIR Revision •Evaluation Plan •Communication •Team Recommendation •Evaluation Reports •SSO Decision •SIR •SIR Responses (Offers/Bids)		Output(s): -Communication -Evaluation Plan -Request for SIR Revision -Team Recommendation -Evaluation Reports -SSO Decision - SIR Reviews and Audits: - Peer Review
Entry Criteria: •JRC-2 Approval •Establish Requirements •SIR is Ready to release •Received SIR Response(s) •SSO Decision has been Briefed •Internal Briefings conducted	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: PT Approves SIR Release •Evaluation Reports •SIR is on the web •Recommendations are Complete •SSO Decision • Award Activities Complete

Decision

Activities

PM

Decision

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7.1.1 Prepare SIR Package

Previous Process: PA01-Needs PA02- Requirements PA11-Project Management PA16- Configuration Manageme	Purpose/Definition: To identify requirements for industry. nt	Next Process: 7.1.2 Release SIR PA16- CM
Performing Agent(s): •PT	Owner:	Customer(s): •PT
•Industry	Sub-Processes: 7.1.1.1 Compile SIR 7.1.1.1.1 Prepare CDRL 7.1.1.1.2 Prepare SOW 7.1.1.1.3 Prepare Terms and Conditions 7.1.1.1.4 Update Specification 7.1.1.1.5.1 Develop Schedule	•Offerors
Input(s): •SLS	7.1.1.2 Establish Quality Approach7.1.1.3 Establish National Airspace Integrated Logistics	Output(s): •SIR
Acquisition Documents Industry Input Request for SIR Revision	Support (NAILS) Approach 7.1.1.4 Determine Acquisition Strategy 7.1.1.4.1 Prepare Single source Justification 7.1.1.4.2 Determine Industry Interaction 7.1.1.4.3 Determine Contract Type 7.1.1.4.4 Determine Fee Structure	•Evaluation Plan
	7.1.1.5.1 Perform "ACQUIRE" 7.1.1.6 Prepare Evaluation Plan 7.1.1.7 Determine Evaluation Criteria 7.1.1.8 Appoint SSO 7.1.1.9 Prepare for Protest	Reviews and Audits: • Peer Review
Entry Criteria:	Training/Tools/Handbooks/Policy:	Exit Criteria:
JRC-2 Approval Establish Requirements	AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	PT Approves SIR Release

7.1.2 Release SIR

Previous Process: 7.1.1 Prepare SIR Package	Purpose/Definition: To invite industry response.	Next Process: 7.1.3 Evaluate SIR Responses PA16- CM
Performing Agent(s): •CO	Owner: Sub-Processes: 7.1.2.1 Assure SIR Package complete 7.1.2.2 Post Information on the internet	Customer(s): •Potential offerors •Industry
Input(s): •Draft SIR		Output(s): •Final SIR
		Reviews and Audits: • Peer Review
Entry Criteria: SIR is Ready to release	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: SIR is on the web

7.1.3 Evaluate SIR Responses

Previous Process: 7.1.2 Release SIR	Purpose/Definition: To determine the degree to which the offerors providing goods or services meet the Governments requirements.	Next Process: 7.1.4 Make Award Decision PA16- CM
Performing Agent(s):	Owner:	Customer(s):
•PT	Sub-Processes: 7.1.3.1 Review/Evaluate Contractor submittals 7.1.3.1.1 Apply Evaluation Criteria 7.1.3.1.2 Evaluate Past Performance 7.1.3.1.3 Determine Contractor Responsibility	•PT •SSO
Input(s): •SIR •Evaluation Plan •Communication •SIR Responses (Offers/Bids)	 7.1.3.2 Conduct Demonstrations and SCE(s) 7.1.3.3 Determine Competitive Range	Output(s): •Evaluation Reports •Team Recommendations •Request for SIR Revision •Communication
(Offers/ blus)	7.1.3.7.1.1 Prepare Evaluation Repo 7.1.3.7.1.2 Prepare Team Recommendation	^{rt} Reviews and Audits: • Peer Review
Entry Criteria: •Received SIR Response(s)	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: •Evaluation Reports •Recommendations are Complete

7.1.4 Make Award Decision

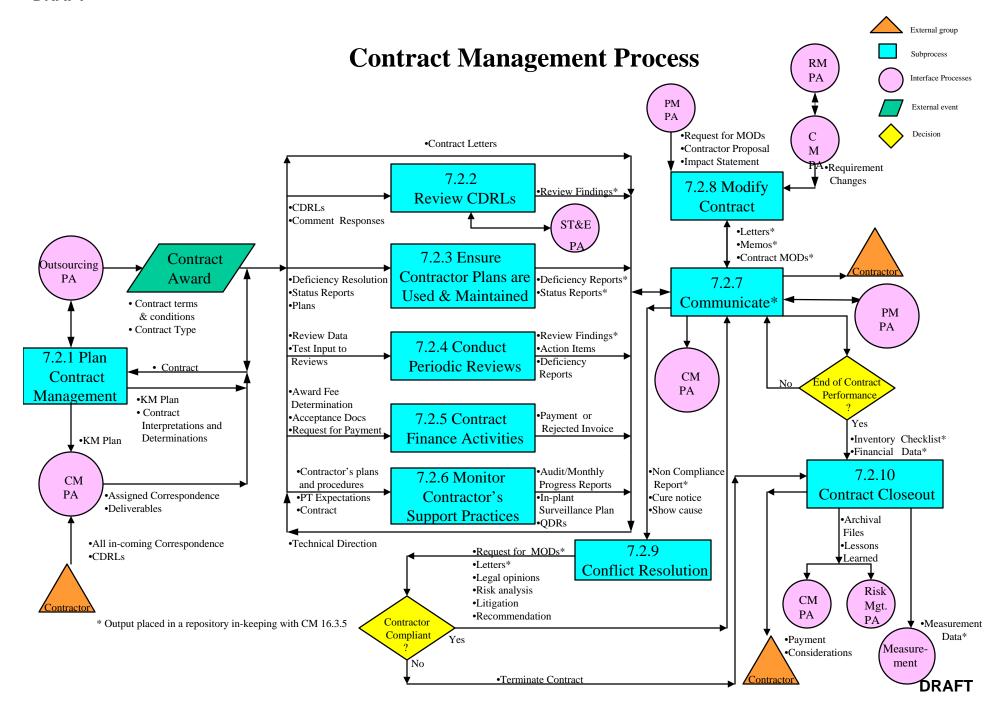
Previous Process: 7.1.3 Evaluate SIR Responses	Purpose/Definition: To decide to award the contract to acquire goods or services.	Next Process: 7.1.7.1 Award Activities PA16- CM
Performing Agent(s): •PT •SSO	Owner: Sub-Processes: 7.1.4.1 Coordinate with SBA 7.1.4.2 Get approval of Subcontractor Plans 7.1.4.3 Prepare Public Affairs Notification 7.1.4.5.1 Make Award Decision	Customer(s): •PT
Input(s): •Evaluation Reports •Team Recommendation		Output(s): •SSO Decision •Evaluation Reports
		Reviews and Audits: • Peer Review
Entry Criteria: •Evaluation is Completed	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: •SSO Decision

7.1.5.1 Award Activities

Previous Process: 7.1.4 Make Award Decision	Purpose/Definition: To Award the Contract and Inform the Unsuccessful Offerors	Next Process: PA 12 Contract Management PA 11 Project Management
Performing Agent(s):	Owner:	Customer(s):
•CO Input(s): •SSO Decision •Evaluation Reports •Communication	Sub-Processes: 7.1.7.1.1 Award Contract 7.1.7.1.2 Sign the Contract 7.1.7.1.3 Process Freedom of Information Act (FOIA(s)) 7.1.7.1.5 Perform "ACQUIRE" 7.1.7.1.5.1 Conduct Debriefing	•Awardee •Unsuccessful Offerors Output(s): •Communication
		Reviews and Audits: • Peer Review
Entry Criteria: •SSO Decision has been Briefed •Internal Briefings conducted	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: •Award Activities Complete

7.2 Contract Management

Previous Process: • Outsourcing PA 05	Purpose/Definition: To ensure that all the activities under the contract are performed in accordance with contractual requirements.	Next Process: • Transition PA 09 • CM PA 16
Performing Agent(s): • ATB Input(s): • Contract	Sub-Processes: 7.2.1 Plan contract management 7.2.2 Review CDRLs 7.2.3 Ensure contractor plans are used and maintained 7.2.4 Conduct periodic reviews 7.2.5 Contract finance activities 7.2.6 Monitor contractor's support practices 7.2.7 Communicate 7.2.8 Modify contract 7.2.9 Conflict resolution 7.2.10 Contract closeout	Customer(s): • ATB Output(s): • Product(s) or service(s) as a result of the contract • Contract Close-out report • Property disposal • Archival file • Payment or consideration to contractor Reviews and Audits: • Peer Review
Entry Criteria: • Contract Award	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: • Contract closeout



7.2.1 Plan Contract Management

Previous Process: • Outsourcing PA 05	Purpose/Definition: Perform the activities required to assure contract is implemented as written and administered in accordance with the AMS	Next Process: • Sub-Process 7.2 or 7.3 or 7.4 or 7.5
Performing Agent(s): • ATB	Owner: ATB Lead Sub-Processes: 7.2.1.1 Become familiar with contract and clauses 7.2.1.2 Ensure contract execution is consistent with the AMS 7.2.1.3 Plan contract activities	Customer(s): • ATB
Input(s): • Contract		Output(s): • Contract interpretations and determinations • KM Plan
		Reviews and Audits: • Peer Review
Entry Criteria: • Contract Award	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: • End of contract period of performance

7.2.2 Review CDRLs

Previous Process: • Sub-process 7.1	Purpose/Definition: To ensure compliance with contract requirements	Next Process: • Sub-process 7.1 or 7.3 or 7.4 or 7.5 or 7.7
Performing Agent(s): •ATB •Subject Matter Experts Input(s): • CDRLs • Comment responses	Owner: ATB Lead Sub-Processes: 7.2.2.1 Evaluate CDRL to contract requirements 7.2.2.2 Prepare and coordinate review findings	Customer(s): • ATB Output(s): • Review findings
Entry Criteria: Receipt of CDRL Receipt of comment responses	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Reviews and Audits: • Peer Review Exit Criteria: • Review findings have been prepared

7.2.3 Ensure Contractor Plans are used and Maintained

Previous Process: • Sub-process 7.2	Purpose/Definition: Ensure contractor usage and maintenance of plans and procedures	Next Process: • Sub-process 7.7
Performing Agent(s): • ATB •Subject Matter Experts (SMEs)	Owner: ATB Lead Sub-Processes: 7.2.3.1 Ensure contractor compliance with plans 7.2.3.2 Ensure plans are updated and maintained	
Input(s): • Plans • Status reports • Deficiency resolutions		Output(s): • Deficiency Reports • Status Reports
		Reviews and Audits: • Peer Review
Entry Criteria: • Approved plans	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: • Contract completion

7.2.4 Conduct Periodic Reviews

Previous Process: • Sub-process 7.1 or 7.2 or 7.3 or 7.5 or 7.7 • System Test and Evaluation PA 08	Purpose/Definition: Conduct formal and informal reviews to determine status of contractor performance	Next Process: • Sub-process 7.1 or 7.2 or 7.3 or 7.5 or 7.7
Performing Agent(s): • ATB Input(s):	Owner: ATB Lead Sub-Processes: 7.2.4.1 Determine pass/fail (entry/exit) criteria and readiness, as appropriate 7.2.4.2 Conduct formal reviews 7.2.4.3 Conduct technical interchange meetings 7.2.4.4 Conduct periodic evaluations of contractor engineering processes and procedures	Customer(s): • ATB Output(s):
 Review data (schedules, data, agenda) Test Input to Reviews 		 Action Items Deficiency reports Review Findings Reviews and Audits: Peer Review
Entry Criteria: • Review scheduled or requested	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: • Review completed "AND/OR" Approved

7.2.5 Contract Finance Activities

Previous Process: • Sub-process 7.1 or 7.2 or 7.3 or 7.4 or 7.7	Purpose/Definition: To determine contractor entitlement to payment and authorize appropriate payment	Next Process: Sub-process 7.1 or 7.2 or 7.3 or 7.4 or 7.7
Performing Agent(s): • ATB	Owner: ATB Lead Sub-Processes: 7.2.5.1 Evaluate legitimacy of payment request 7.2.5.2 Determine payment earned 7.2.5.3 Certify request, as appropriate	Customer(s): • Contractor
Input(s): • Award fee determination • Acceptance Document • Request for payment		Output(s): • Payment or Rejected invoice
		Reviews and Audits: • Peer Review
Entry Criteria: • Receipt of payment request	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: • Payment authorization

7.2.6 Monitor Contractor's Support Practices

Previous Process: 7.5	Purpose/Definition: To ensure contractor support practices are effectively implemented	Next Process: 7.7
Performing Agent(s): • ATB Input(s): • Contract • Contractor's Plans and Procedures • PT Expectations	Sub-Processes: 7.2.6.1 Review contractor QA, CM and other related plans, standards, and procedures 7.2.6.2 Develop in-plant surveillance plan 7.2.6.3 Perform surveillance activities 7.2.6.4 Document findings, corrective action requests and reports 7.2.6.5 FAA acceptance of products and services	Customer(s): • ATB Output(s): • Audit Reports • Monthly Progress Reports • In-plant Surveillance Plan • Quality Discrepancy Reports (QDRs) Reviews and Audits: • Peer Review
Entry Criteria: •Contract Award	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: •End of Contract

7.2.7 Communicate

Previous Process: • Sub-Process 7.2 or 7.3 or 7.4 or 7.5 or 7.6 or 7.8	Purpose/Definition: To facilitate the information exchange and sharing required to manage the contract	Next Process: Sub-Process 7.2 or 7.3 or 7.4 or 7.5 or 7.6 or 7.8
Performing Agent(s): • ATB	Owner: ATB Lead Sub-Processes: 7.2.7.1 Coordinate issues 7.2.7.2 Prepare correspondence	Customer(s): • ATB
Input(s): Review findings Deficiency reports Status Reports Contract MODs Memorandums Contract Letters Payment or Rejected Invoice Action Items Audit/Monthly Progress Reports In-plant Surveillance Plan QDRs		Output(s): Letters (Technical Direction, Contract) Memorandums Non Compliance Report Financial Data Inventory Checklist Contract MODs Cure Notice/ Show Cause Reviews and Audits: Peer Review
Entry Criteria: • Receipt of inputs above • Contract Award	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: • Signed and transmitted correspondence • Consensus or agreement between parties

7.2.8 Modify Contract

Previous Process: • Sub-Process 7.7	Purpose/Definition: To ensure that the contract consistently reflects current agreements among all parties	Next Process: • Sub-Process 7.7 • Project Management PA 11 • Requirements PA 02
Performing Agent(s): • ATB	Owner: ATB Lead	Customer(s): • ATB
Input(s): • Request for MODs • Impact Statement • Contractor proposal • Requirement changes	Sub-Processes: 7.2.8.1 Implement the requirement 7.2.8.2 Assess the requested change 7.2.8.3 Coordinate with the contractor 7.2.8.4 Formalize the modification 7.2.8.5 Issue modification to the contractor for execution 7.2.8.6 Negotiate, if required 7.2.8.7 Sign the modification	Output(s): • Contract MODs • Memorandums • Letters Reviews and Audits:
Entry Criteria: • Identification of need for contract MOD	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	 Peer Review Exit Criteria: MOD is signed and transmitted

7.2.9 Conflict Resolution

Previous Process: • Sub-Process 7.7	Purpose/Definition: To use legal action to force compliance, modify, or terminate the contract	Next Process: • Sub-Process 7.7
Performing Agent(s): • ATB • CO • COTR Input(s):	Owner: ATB Lead Sub-Processes: 7.2.9.1 Audit financial and performance records 7.2.9.2 Fact-finding 7.2.9.3 Provide recommendation	Customer(s): •ATB Output(s):
Show cause Cure notice Non Compliance Report		Output(s): • Legal opinions • Risk analysis • Litigation • Request for MODs • Letters/Recommendation Reviews and Audits: • Peer Review
 Entry Criteria: Notification of legal action receipt Receipt of non-compliance report 	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: Compliance by contractor Modification to contract

7.2.10 Contract Closeout

Previous Process: Sub-Process 7.7 or 7.6	Purpose/Definition: To ensure all contract actions have been completed and recorded	Next Process: Configuration Management PA 16 Transition PA 09
Performing Agent(s): • CO • Contractor Input(s): • Inventory checklist • Financial data	Owner: ATB Lead Sub-Processes: 7.2.10.1 GFP/CAP 7.2.10.2 Incurred cost audit 7.2.10.3 Processing outstanding claims and requests for equitable adjustment (REAs) 7.2.10.4 Preparation for final closeout modification 7.2.10.5 Archiving contract files	
Entry Criteria: • End of contract performance	Training/Tools/Handbooks/Policy: AMS policy, ACQUIRE, FAST, DIDs, Contract, Domain training, Contract Management	Exit Criteria: • Contract documentation sent to archival files